

January 30, 2009

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Valuable IT Links

Create a Support Request

The quickest way to ask the Support Center for assistance!

IT Knowledge Base

A great resource of information about many of the applications you use and common technical problems.

Teacher 2.0 Podcast

New Episode Available

Great teaching ideas using Web 2.0 tools from some of our own educators.

SharePoint Help Page

Tutorials to help the beginning SharePoint user.

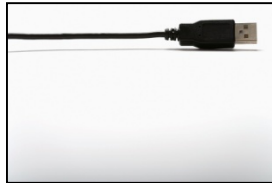
Contact Us

Send Feedback to the IT Dept

View Our Webpage

<http://www.bvbsd.org/technology>

IT Week in Review Digital Content Initiative



On Thursday, members of the Video On Demand (VOD) RFP committee visited Aims Community College in Greeley to review one of the two VOD finalists.

They were pleased to see a robust implementation of the system that allows instructors to access media directly in their classrooms on demand, and were told it has been virtually error-free for 3 years running.

Some of the highlights of the visit included demonstrations of the encoding process, feedback from a trainer's perspective as well as feedback on how the system has been received by instructors at Aims.

As bandwidth increases and more technologies fit into the wider spectrum of content delivery for BVSD, the Digital Content Initiative offers an exciting leap into the 21st century for our district.

To learn more about the Digital Content Initiative, [visit our FAQ page](#) (users need to be logged in to the BVSD website).

Superintendent's Honor Roll

Clyde Meadows, Tier I Technician, was nominated by Bear Creek Principal Kent Cruger for his outstanding work at their school in the past year. According to Kent, Clyde has demonstrated perseverance, ongoing positive attitude, dedication and expertise in his support of Bear Creek. Congratulations, Clyde!

Len Scrogan, Director of Instructional Technology, was recently presented the 'Order of the Filament' award by the Colorado Technology Education Association. For his outstanding work, he was recognized on the Superintendent's Honor Roll. Congratulations, Len!

Unblocking a Website

If you are an employee who needs to have a website permanently unblocked for educational purposes, please contact the [IT Support Center](#). They will review each request and unblock appropriate websites.

Support Center Technicians Certified

The Division of Information Technology is pleased to announce Brittany Keller, Jennifer Serrano and Jeanne Sullivan all received their Certified Analyst certificates from the Help Desk Institute. This award is reserved for

support technicians that demonstrate a commitment to excellence, efficiency and service quality.

Congratulations and good job!

High Quality School Photos Needed

Our web team features photos from schools on our District websites. We would love to see some new photos submitted from our schools. If you have high quality photos you would like to share, please submit them to webmast@bvsd.org.

Training Sessions



Our Technology Trainer has been working on the plan for introducing Office 2007 to schools in the District.

As the software is introduced to larger numbers of employees, additional classes will be offered to help users adjust to the changes the new software brings.

Additional information will follow in future communications.

Don't hesitate to contact the [Support Center](#) with a training request.