

April 3, 2009

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Valuable IT Links

Create a Support Request
The quickest way to ask the Support Center for assistance!

IT Knowledge Base
A great resource of information about many of the applications you use and common technical problems.

Teacher 2.0 Podcast
Great teaching ideas using Web 2.0 tools from some of our own educators.

SharePoint Help Page
Tutorials to help the beginning SharePoint user.

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<http://www.bvsd.org/technology>

This publication is sent to all BVSD employees.

IT Week in Review

Projector Initiative Update



Following initial discussions regarding the proposed computer replacement cycle pause, schools were given the opportunity to vote on the projector initiative.

School participation was very high, with 98% of schools casting a vote. The majority of schools (83.3%) voted in favor of the proposed initiative, while 16.7% voted against it.

A public input forum will be held on April 9, 2009 from 6pm-7pm in the Board Room at the Education Center. Following the forum, the next steps in the review process would be to present the proposal to Cabinet members and then to the Board of Education.

Additional communications will be released as review of the proposal continues.

WAN Update: Boulder High Fiber & VoIP Phones

The Operations team deployed the high speed fiber optic network system and new VoIP phones to Boulder High during spring break. This was the first deployment at a High School, with approximately 250 phones and over 1000 network connections.

Despite weather closure delays the team completed the work, and was on hand Monday morning to deal with any last minute changes or modifications. Although any upgrade of this scale is complex, Boulder High staff and administration said they felt well supported and were thrilled with the new capabilities.

Acceptable Use Agreement: Sign Upon Login

Users who have not signed the annual Acceptable Use Agreement (AUA) will soon be seeing a screen upon login which will prompt them to sign their agreement.

If you have questions or problems with this prompt, please contact the IT Support Center at x5065.

Training Sessions



The following are recent training sessions conducted by the IT Department. For a catalog of available classes, visit our professional development website, [Avatar](#).

- SharePoint Training
- Scheduling Classes