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### Valuable IT Links

#### Create a Support Request

*The quickest way to ask the Support Center for assistance!*

#### IT Knowledge Base

*A great resource of information about many of the applications you use and common technical problems.*

#### Teacher 2.0 Podcast

*Great teaching ideas using Web 2.0 tools from some of our own educators.*

#### SharePoint Help Page

*Tutorials to help the beginning SharePoint user.*

#### Contact Us

Send Feedback to the IT Dept

#### View Our Webpage

<http://www.bvbsd.org/technology>

This publication is sent to all BVSD employees.

## IT Week in Review

### Projector Initiative Update



In an effort to identify and select the best projector for use in district classrooms, nineteen different projectors were weighted and scored by the projector committee. From the initial 19 machines, the committee, which is comprised of elementary, middle and high school teachers, Tier I Techs and other IT personnel, selected the top 5 machines.

On May 8, the projector committee had the opportunity to review those five models side by side and compare features and performance. The team selected the three best models to be used in the request for proposal, which will be released within the next week.

Initial discussions with schools have been completed with 50 schools and site surveys have begun. Additional updates will follow as the project continues.

### Network Equipment and VoIP Phone Installations

The Division of Information Technology Operations team continues to work on network equipment and VoIP phone deployments. Installations will increase during the summer months in an effort to complete as much work as possible while students and staff are on break.

Included in the aggressive schedule are more than 20 school locations and the Education Center. Multiple teams will work simultaneously at different locations to accomplish the large number of installations.

Training will be provided to all locations receiving new equipment. A training schedule and more information will be provided to each installation site.

### Uninterruptible Power Supply

Did you know that more than 80% of all electrical outages last 5 minutes or less? Of course, whether it's 5 minutes or 5 hours, it makes no difference if the appropriate precautions aren't taken.

In an effort to protect the data and equipment in the district, uninterruptible power supplies will be purchased and installed at school sites. An uninterruptible power supply (UPS) provides emergency power

when utility power is not available. A UPS allows users up to 15 minutes to save data and safely power down equipment.

A request for bid was released by the Bond Department and reviewed on May 21, 2009. The equipment will be installed beginning this summer.

## BVSD Presents at International Phone Conference

In working with the new BVSD phone and network deployment, our staff has gained leadership level knowledge in the practice area. Based on this knowledge, it was requested that we present at the International Alliance of Avaya Users annual convention. The presentation covered networking concepts and best practices related to Voice over IP phone systems, and was well received by the attendees.

## Training Sessions



The following are recent training sessions conducted by the IT Department. For a catalog of available classes, visit our professional development website, [Avatar](#).

- Excel Training
- Scheduling Training